

Short Term Restorative Care

Schedule of fees

STRC – Loddon Mallee Region and Riverina region of NSW

| January 2024 - June 2024



Common services

	Monday to Friday 7 am to 10 pm	Monday to Friday 10 pm to 7 am	Saturday all day	Sunday all day	Public holiday all day
Direct supports Non-clinical care activities to maintain independence. e.g. Toileting, dressing, grooming, medication, shopping and general errands, driving to appointments, or general connection with community.	\$75.00	\$107.00	\$107.00	\$143.00	\$178.00
Nursing Clinical care All Consumables i.e. Wound products charged at additional costs	\$120.00	\$176.00	\$233.00	\$233.00	\$292.00
Medication prompt/welfare check	\$75.00	\$107.00	\$107.00	\$143.00	\$178.00

Annecto is supported by the Australian Government, the NSW and the Victorian Governments.

Registration No A0037563T | ABN 69 045 491 808 | January 2024



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Additional services	Hours	Hourly rate
Occupational therapist	9 am to 5 pm	\$194.00
Dietitian	9 am to 5 pm	\$194.00
Nursing assessment	9 am to 5 pm	\$120.00

Additional services by Telehealth.	Hours	Hourly rate (with support from a direct care worker)	Hourly rate (without support from a direct care worker)
Occupational therapist	9 am to 5 pm	\$164.00	\$155.00
Dietitian	9 am to 5 pm	\$164.00	\$155.00
Nursing assessment	9 am to 5 pm	\$ 94.00	\$88.00

We strongly recommend having a direct support worker onsite during your telehealth appointment, to assist with navigating the technology involved in your consultation.



Care management

	Per fortnight
Fully managed by provider	\$555

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your care plan.

- Phone support is offered between 5 pm to 9 am on weekdays and 24 hours on weekends and public holidays. Our After Hours staff work with culturally and linguistically diverse communities covering over 30 different language groups
- Reviewing the STRC Agreement and care plan
- Coordination and scheduling of services
- Ensuring the care is aligned with other supports
- Providing a point-of-contact for the STRC recipient or their support network
- Ensuring care is culturally appropriate

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- Identifying and addressing risks to the STRC recipients recipient's safety

Other charges

Service	Flat Rate
<p>Package management per fortnight</p> <p>The ongoing organisational activities associated with ensuring the smooth delivery and management of an STRC package such as; managing of funds; organising and management of statements; and compliance and quality assurance activities required for home care</p>	\$480
<p>Handling Fee</p> <ul style="list-style-type: none"> • There is no handling fee for services delivered by Annecto, or services delivered by external providers selected by Annecto. • For services delivered by an external provider selected by the client, and purchases of goods, you will be charged a handling fee between \$1 and \$200. This is calculated as 10% of the invoice total, capped at \$200 per invoice, and covers additional costs such as setting up new providers within our systems, processing external invoices and ensuring that external providers meet quality and compliance requirements. 	<p>No Charge</p> <p>Handling fee between \$1 and \$200. Calculated as 10% of invoice total, capped at \$200 per invoice.</p>
<p>Kilometres</p> <ul style="list-style-type: none"> • Transport fee per km will be charged for mileage associated with consumer-initiated outings for use of support worker vehicle • A transport fee per km may be charged for Allied Health and/or nursing professional to attend a home visit 	\$1.78

All prices listed exclude GST.

Contact us

If you would like to speak with someone at Annecto about STRC please call your local Annecto office.

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After Hours

Phone support is offered between 5 pm to 9 am on weekdays and 24 hours on weekends and public holidays. Our After Hours staff work with culturally and linguistically diverse communities covering over 30 different language groups.

Cancellations

Can be accepted with a minimum 24 hours.

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