

# Do you need after-hours support?

EARS - Free telephone  
support in the  
Metro-Melbourne  
region.

**1800 727 280**



**Annecto**

Support to live your life



## What is EARS?

The EARS program provides free non-medical support for people with disabilities, older people and their carers, including young carers in the Metropolitan Melbourne region.

We support you when you need it most and we understand that support may be needed after regular business hours.

## What support is available?

Our dedicated EARS team can:



Organise in-home personal support and respite care at short notice.



Refer you to relevant support agencies or assistance programs.

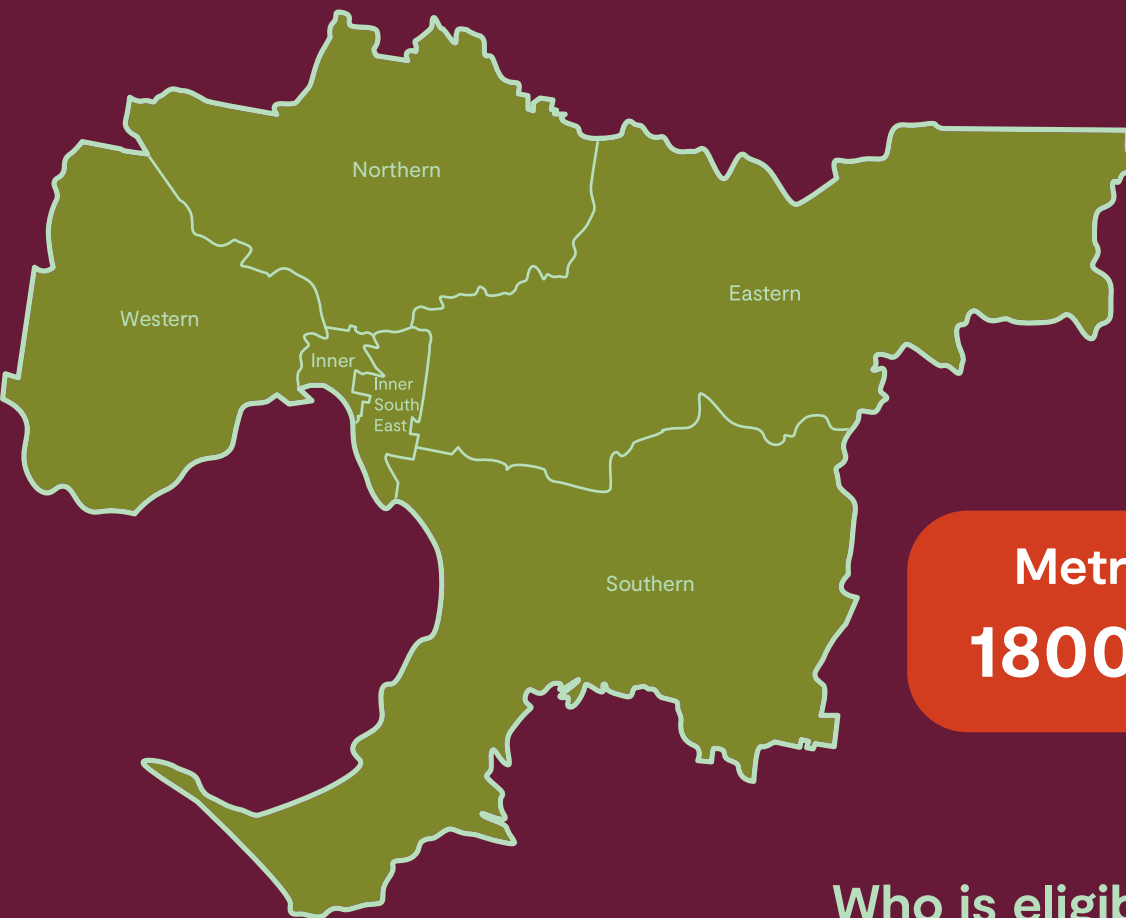


Assist you with any other urgent non-medical enquiries and more.

Please note, if you are receiving support from an existing community service, you may be directed back to your main service provider.

**Don't wait until tomorrow, the EARS team is here and we're listening.**

All medical emergencies should be made to 000.



**Metro-Melbourne**  
**1800 727 280**

## **We're just a phone call away.**

Find the support you need after regular business hours:

- 5 pm - 9 am on weekdays
- 24 hours a day on weekends
- 24 hours a day on public holidays

## **Who is eligible to get support from EARS?**

EARS telephone support is available to any of the following people in the Metro-Melbourne region:

- People with a disability
- Older people
- All carers (including carers under 25 years old)
- Family members or friends supporting people with a disability or older people.



Life doesn't  
stop after 5pm.



إن كنت ترغب في معرفة المزيد عن الطرق التي يمكن لـ Annecto مساعدتك بها، فيرجى الاتصال بأقرب فرع لك وطلب مترجم فوري لمساعدتك.

如果您想详细了解Annecto民众服务网可以如何帮助您，请联系您附近的Annecto办公室，并且要求传译员的协助。

Εάν επιθυμείτε να μάθετε περισσότερα για το πώς μπορεί να σας βοηθήσει το Annecto, επικοινωνήστε με το πλησιέστερό σας γραφείο και ζητήστε την βοήθεια ενός διερμηνέα.

यदि आप इस बारे में और अधिक जानना चाहते/चाहती हैं कि Annecto आपकी सहायता कैसे कर सकता है, तो सबसे करीबी ब्रांच से संपर्क करें और दुभाषण की सहायता के लिए नविदन करें।

Se desiderate maggiori informazioni su come Annecto può assistervi, contattate la filiale più vicina e chiedete l'assistenza di un interprete.

Ако сакате да знаете повеќе како Annecto може да ви помогне, контактирајте со најблиската филијала и побарајте помош на преведувач.

Kung nais pang makakuha ng karagdagang impormasyon kung paano makakatulong sa iyo ang Annecto, kontakin ang pinakamalapit na sangay at humiling ng tulong ng tagasaling-wika.

Nếu muốn tìm hiểu thêm Annecto có thể hỗ trợ quý vị như thế nào, hãy liên hệ với văn phòng gần nhất và yêu cầu có thông dịch viên.

Annecto acknowledges the Aboriginal custodians of the land our offices are located on and pays respect to Elders past and present. We acknowledge their traditions, cultures, and ongoing connections to country of both land and waters.



**Get support when  
you need it most.**

**Metro–Melbourne region**

**1800 727 280**



**[annecto.org.au](https://annecto.org.au)**

*EARS is a program provided by Annecto.*

*Annecto is supported by the Australian Government, and the Victorian Government.*

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