

# What you need to know

Home Care Packages  
(HCP) Level 1 to 4



Annecto

Support to live your life

# What are Home Care Packages?

The Home Care Packages (HCP) program is funded by the Australian Federal Government. It provides support services to older people so they can live independently in their own homes.

These support services are flexible – they depend on you and on what you want, which may include:



**Domestic support and personal care**



**Social and group activities**



**Meals and shopping assistance**



**Transport**



**Allied health services\***



**Nursing**



**and more**

\*Such as physio and occupational therapy



## Level 1 to level 4, what does it mean?

There are four levels of HCP, because everyone's needs are different. Your level will depend on the type of support you require:

### Level 1 - Basic support needs

A little extra support to help you around the house or to go out and about.

### Level 2 - Low support needs

Assistance with day-to-day tasks multiple times a week, in your home or in the community.

### Level 3 - Intermediate support needs

Beyond a little help in the home, you'll be able to access support from trained medical professionals

### Level 4 - High support needs

Support with your high level and complex care needs, which includes assistance with home, medical or nursing support, as well as prescribed aids and equipment.

Your level and funding will be determined by the Aged Care Assessment Service and My Aged Care.



## Who is eligible?

You may be eligible for a Home Care Package if you are:

- Aged 65 years or older
- Aged 50 years or older and identify as an Aboriginal or Torres Strait Islander person



## How to apply?

Annecto will support you through every step of the way.

Our team will organise a visit to your home to help you get started. This will include supporting you through the My Aged Care referral and the aged care assessment process.

**1** Apply to My Aged Care for an assessment

**2** My Aged Care will inform you when your HCP funding is approved

**3** We will meet with you and develop your personalised support plan and agreement.

**We will review your plan yearly or when your circumstances change, to ensure it's always meeting your goals to live the life you want.**

إن كنت ترغب في معرفة المزيد عن الطرق التي يمكن لـ Annecto مساعدتك بها، فيرجى الاتصال بأقرب فرع لك وطلب مترجم فوري لمساعدتك.

如果您想详细了解Annecto民众服务网可以如何帮助您，请联系您附近的Annecto办公室，并且要求传译员的协助。

Εάν επιθυμείτε να μάθετε περισσότερα για το πώς μπορεί να σας βοηθήσει το Annecto, επικοινωνήστε με το πλησιέστερό σας γραφείο και ζητήστε την βοήθεια ενός διερμηνέα.

यदि आप इस बारे में और अधिक जानना चाहते/चाहती हैं कि Annecto आपकी सहायता कैसे कर सकता है, तो सबसे करीबी ब्रांच से संपर्क करें और दुभाषण की सहायता के लिए नविदन करें।

Se desiderate maggiori informazioni su come Annecto può assistervi, contattate la filiale più vicina e chiedete l'assistenza di un interprete.

Ако сакате да знаете повеќе како Annecto може да ви помогне, контактирајте со најблиската филијала и побарајте помош на преведувач.

Kung nais pang makakuha ng karagdagang impormasyon kung paano makakatulong sa iyo ang Annecto, kontakin ang pinakamalapit na sangay at humiling ng tulong ng tagasaling-wika.

Nếu muốn tìm hiểu thêm Annecto có thể hỗ trợ quý vị như thế nào, hãy liên hệ với văn phòng gần nhất và yêu cầu có thông dịch viên.

**Annecto acknowledges the Aboriginal custodians of the land our offices are located on and pays respect to Elders past and present. We acknowledge their traditions, cultures, and ongoing connections to country of both land and waters.**



## **Get in touch**

Annecto operates across Victoria, New South Wales, Australian Capital Territory and Queensland. Contact us today to learn more about how we can support you.

**1800 266 328**

**[enquiries@annecto.org.au](mailto:enquiries@annecto.org.au)**



**[annecto.org.au](http://annecto.org.au)**

*Annecto is supported by the Australian Government, and the Victorian and NSW Governments.*

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**Registered NDIS Provider**