

Short Term Restorative Care

Schedule of fees

STRC – NSW | July 2022 - June 2023



Common services

	Monday to Friday 7.00 am – 10.00 pm	Monday to Friday 10.00 pm – 7.00 am	Saturday Sunday all day	Public holiday all day
Personal care Non-clinical care activities to maintain independence. e.g. Toileting, dressing, grooming, medication, shopping and general errands, driving to appointments, or general connection with community.	\$60.00	\$90.00	\$119.00	\$149.00
Nursing Clinical care	\$106.00	\$160.00	\$212.00	\$266.00

Additional services*	Hours	Hourly rate	Telehealth rate
Occupational therapist	9.00 am – 5.00 pm	\$150.00	\$100.00
Dietitian	9.00 am – 5.00 pm	\$106.00	\$80.00
Nursing assessment (min 3 hrs)	9.00 am – 5.00 pm	\$106.00	\$80.00
Medication prompt/welfare check		\$ 60.00	

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Care management

	Hours	Per fortnight
Fully managed by provider	5 hours	\$505

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your care plan. Every Home Care Package, including those being self-managed will require some level of care management.

- Unlimited phone support is offered between 5.00 pm – 9.00 am on weekdays and 24 hours on weekends and public holidays. Our After Hours staff work with culturally and linguistically diverse communities covering over 30 different language groups
- Reviewing the Home Care Agreement and care plan
- Coordination and scheduling of services
- Ensuring the care is aligned with other supports
- Providing a point-of-contact for the home care recipient or their support network
- Ensuring care is culturally appropriate
- Identifying and addressing risks to the home care recipients recipient's safety

Other charges

Service	Flat Rate
<p>Package management per fortnight</p> <p>The ongoing organisational activities associated with ensuring the smooth delivery and management of a home care package such as; managing of funds; organising and management of weekly statements; and compliance and quality assurance activities required for home care</p>	\$438
<p>Initial establishment fee</p>	
<p>Handling Fee</p> <ul style="list-style-type: none"> • There is no handling fee for services delivered by Annecto, or services delivered by external providers selected by Annecto. • For services delivered by an external provider selected by the client, and purchases of goods, you will be charged a handling fee between \$1 and \$200. This is calculated as 10% of the invoice total, capped at \$200 per invoice, and covers additional costs such as setting up new providers within our systems, processing external invoices and ensuring that external providers meet quality and compliance requirements. 	<p>No Charge</p> <p>Handling fee between \$1 and \$200. Calculated as 10% of invoice total, capped</p>

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	at \$200 per invoice.
Kilometres Transport fee per km will be changed for mileage associated with consumer-initiated outings for use of support worker vehicle	\$1.78
Daily basic fee	Negotiable

All prices listed exclude GST.

Contact us

If you would like to speak with someone at Annecto about flexible support options please call your local Annecto office.

After Hours

Phone support is offered between 5.00 pm – 9.00 am on weekdays and 24 hours on weekends and public holidays. Our After Hours staff work with culturally and linguistically diverse communities covering over 30 different language groups.

Cancellations

Can be accepted with a minimum 24 hours.

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