

Home Care Package

Schedule of fees

Home Care Package Victoria | July 2022 - June 2023



Common services Per hour

| | Monday to Friday 7.00 am – 10.00 pm | Monday to Friday 10.00 pm -7.00 am | Saturday all day | Sunday all day | Public holiday all day |
|--|--|---------------------------------------|------------------|----------------|------------------------|
| Personal care Non-clinical care activities to maintain independence. e.g. Toileting, dressing, grooming, medication, shopping and general errands, driving to appointments, or general connection with community. | \$60.00 | \$90.00 | \$90.00 | \$118.00 | \$148.00 |
| Nursing Clinical care. | \$109.00 | \$165.00 | \$165.00 | \$218.00 | \$274.00 |
| Cleaning and household tasks Light cleaning duties that do not involve heavy lifting. e.g. laundry, vacuuming without moving furniture, meal assistance.* | \$60.00 | \$90.00 | \$90.00 | \$118.00 | \$148.00 |
| Light gardening General light maintenance such as taking out rubbish, water plans.* | \$60.00 | \$90.00 | \$90.00 | \$118.00 | \$148.00 |
| In-home respite Supporting your carers by enabling them to take a break from their caring responsibilities. | \$60.00 | \$90.00 | \$90.00 | \$118.00 | \$148.00 |

*If heavy duty cleaning or gardening is required, we can source someone for you at quote plus handling fee.

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| Additional services Monday to Friday 9.00 am – 5.00 pm | Hourly rate | Telehealth rate |
|--|-------------|-----------------|
| Occupational therapist | \$150.00 | \$100.00 |
| Dietician | \$109.00 | \$80.00 |
| Medication prompt/welfare check | \$60.00 | |



Active overnight Per hour

| Monday to Friday 10.00 pm – 7.00 am | Saturday all day | Sunday all day | Public holiday all day |
|--|---------------------|-------------------|---------------------------|
| \$90.00 | \$90.00 | \$118.00 | \$148.00 |



Care management Per fortnight

| Level 1 | Level 2 | Level 3 | Level 4 |
|---------|----------|----------|----------|
| \$63.88 | \$125.60 | \$258.55 | \$399.58 |
| 1 hour | 2 hours | 3 hours | 4 hours |

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your care plan. Every Home Care Package, including those being self-managed will require some level of care management.

- Unlimited phone support is offered between 5.00 pm – 9.00 am on weekdays and 24 hours on weekends and public holidays. Our After Hours staff work with culturally and linguistically diverse communities covering over 30 different language groups
- Reviewing the Home Care Agreement and care plan
- Coordination and scheduling of services
- Ensuring the care is aligned with other supports
- Providing a point-of-contact for the home care recipient or their support network
- Ensuring care is culturally appropriate
- Identifying and addressing risks to the home care recipient's safety

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Sleepovers

Flat rate

| Monday to Friday 10.00 pm – 7.00 am | Saturday all day | Sunday all day | Public holiday all day |
|--|---------------------|-------------------|---------------------------|
| \$304.00 | \$454.00 | \$607.00 | \$757.00 |

In the case of sleepovers and rostered overnight care, in order for the worker to sleep or live in the designated place of work, we must include the provision of:

1. Suitable healthy accommodation and bedding
2. Access to an acceptable bathroom and toilet facilities
3. Cutlery and crockery for the workers use on the premises
4. Access to a telephone
5. Access to laundry facilities if required



Package management

Per fortnight

| Level 1 | Level 2 | Level 3 | Level 4 |
|---------|---------|----------|----------|
| \$56.67 | \$97.91 | \$212.12 | \$323.44 |

The ongoing organisational activities associated with ensuring the smooth delivery and management of a home care package such as; managing of funds; organising and management of monthly statements; and compliance and quality assurance activities required for home care.



Other nursing services

| | Hourly rate |
|-------------------------------------|-------------|
| Telehealth | \$80.00 |
| Nursing assessment (3 hour minimum) | \$109.00 |

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Other charges

Handling Fee

There is no handling fee for services delivered by Annecto, or services delivered by external providers selected by Annecto.

No charge

For services delivered by an external provider selected by the client, and purchases of goods, you will be charged a handling fee between \$1 and \$200. This is calculated as 10% of the invoice total, capped at \$200 per invoice, and covers additional costs such as setting up new providers within our systems, processing external invoices and ensuring that external providers meet quality and compliance requirements.

Handling fee between \$1 and \$200. Calculated as 10% of invoice total, capped at \$200 per invoice.

Kilometres

Transport fee per kilometre will be charged for mileage associated with consumer-initiated outings for use of Support Worker vehicle and staff travel to you.

\$1.59

Daily basic fee

No charge

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Nursing bundles*

| Low level bundle* | Fees |
|---|--|
| <ul style="list-style-type: none"> • Phone assessment • 6 monthly in home assessments | \$185 per annum (10% saving – usually \$206) |
| Medium level bundle* | |
| <ul style="list-style-type: none"> • Telephone assessment bi monthly • In home assessment bi monthly • Price includes falls / dementia / wounds / continence / medication / oxygen assessments • Communication / liaising with doctors etc from the health system | \$525 per annum (15% saving - usually \$618) |
| High level bundle* | |
| <ul style="list-style-type: none"> • Monthly in home assessments • Price includes falls / dementia / wounds / continence / medication / oxygen assessments • Communication / liaising with doctors etc from the health system | \$988 per annum (20% saving – usually \$1236) |

*These packages are only available during business hours. General nursing is not included in the above packages – for e.g. wound management, administration of medication.

All prices listed exclude GST.

New services and flexible support

While this fee schedule covers our most common services, we can also assist you with other supports, including connecting you to occupational therapists, podiatry, physiotherapists, and other allied health services. Please contact your local Annecto office to learn more about how we can best support you.

Contact us

If you would like to speak with someone at Annecto about flexible support options please call your local Annecto office.

Cancellations

Can be accepted with a minimum 24 hours.

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